

**The scam:**

The caller, claims to be an NHS employee. They state that the individual has come into close contact with a person with COVID-19 and should now self-isolate for seven days.

The criminal will now try and coerce the individual to give their address in order to receive a test kit. After that payment details will be requested in order to pay a "one off fee" of £500. The individual is then told that there are penalties for not complying.

**The Truth:**

Coronavirus test kits are provided by the NHS so they are free of charge.

Scam text messages often encourage the recipient to click a link that redirects them to an unsecured website where personal information may be stolen.

**Real contact tracers will never do any of the following:**

- Ask you for details of card or bank account numbers
- Ask you to provide or fill in social media login details
- Ask you to set up a pin
- Ask you to download anything

**Remember:**

- **Don't click on the link**
- **Hang up if you get asked for money or payment details**
- **If in any doubt, always submit information via the Test and Trace website.**
- **Genuine tracers will be able to provide you with an account ID during the call, or it will be in a text or email sent.**
- **Tell others about this scam so they don't become a victim**